

GIFT CERTIFICATES

Certificate & Catalog Sent To Recipient Of Your Choice.

- 991200 \$20 GIFT CERTIFICATE \$20.00
- 991201 \$50 GIFT CERTIFICATE \$50.00
- 991202 \$100 GIFT CERTIFICATE \$100.00



To order a gift certificate, fill out the order form and indicate recipient's name and address in the "ship to" section and we'll send them the certificate and a Music Treasures catalog. This certificate has value for merchandise and shipping on gifts products from Music Treasures and must be redeemed within 60 days of issue. The certificate may not be redeemed for cash.

MUSIC TREASURES' GUARANTEE

MUSIC TREASURES guarantees each and every product. If you are unhappy with any item we will gladly refund the purchase price, less shipping. Should you wish to return merchandise for refund or replacement, it is very important that you follow the procedures outlined below:

RETURNS ARE EASY - Items are sometimes damaged in shipping. If you receive damaged or defective merchandise, contact us right away. We'll rush replacements to you and arrange for pick-up of the damaged items. If you are not happy with an item for any other reason, just call customer service (1-804-730-8800 Ext 26, 9AM-5PM EST, Mon.-Fri.) within 2 weeks of receipt and return the merchandise by the post office or UPS prepaid. We do not give refunds or exchange special order or engraved products, books, records, CDs, audio tapes, candy, engraved awards, harmonicas, or other wind instruments. **Shipping costs are non-refundable.** Returns may be subject to a 15% restocking fee at our discretion. Opened audio/video tapes are nonreturnable. We will not accept unauthorized returns. All products returned must be in resalable condition. Unauthorized returns will be returned to sender.

SHOP BY PHONE: Call 1-800-798-8613 between 9AM-5PM, EST, Mon.-Fri. to place a credit card order. We accept MasterCard, Visa and Discover.

SHOP BY MAIL: Fill out the easy order form and mail it back to us. Include your check, money order or credit card information. Personal checks may delay your order 10 days. We must have your telephone number for processing. We frequently need clarification on orders. Orders received without a contact phone number will not be processed.

SHOP BY FAX ANYTIME: We accept fax orders 7 days a week, 24 hours a day. Fill out the order form just like you were going to mail it (including contact phone number) and fax it to 1-888-MUSICTC. Do not confirm by mail unless marked "Faxed, Do Not Duplicate."

INTERNET SHOPPING: We now have an online store which features an expanded merchandise selection than featured in the catalog. The web site is secure and credit card is your only payment option. Service will vary based on your computer hardware and internet options available in your area. Rush orders or special handling requirements should be communicated by phone to our customer service department. See "DELIVERY INFORMATION."

CUSTOMER SERVICE OR TECHNICAL QUESTIONS: Please call our Customer Service Department at 1-804-730-8800 Ext. 26 (Monday - Friday, 9:00 a.m. to 5:00 p.m., Eastern Standard Time) and get one of our expert problem solvers to answer your question, correct a mix-

up or make things right. It's never your problem...it's ours. Let us help.

CORPORATE GIFTS, INCENTIVES AND BULK PURCHASES: Call Daniel Tuszynski at 1-800-798-8613 Ext 10 to discuss "special prices" for any large quantity purchase requirement. Wholesale/Distributorships available.

DELIVERY INFORMATION: We normally ship your order within 72 hours of receipt—if it's not possible to ship within 30 days, we'll notify you with an update on your order so you have the option to cancel. Allow 5-10 working days to actually receive your order unless you request Express Delivery. Next day air is the only guaranteed delivery option which must be placed by noon EST and be confirmed in person via phone. Do not place next day air orders via e-mail.

MAIL PREFERENCE SERVICE: Our customer list is available to carefully selected companies whose items we feel would be of interest to you. If you do not wish to receive these additional mailings, no longer wish to receive our catalog, or are receiving duplicate catalogs, please cut out your mailing label from the catalog back cover or order form and mail it to our P.O. Box with your preference. Do not call - we need the mail code on the label for changes.

TERMS:

- We reserve the right to improve design and specifications.
- All prices in this catalog are based on conditions prevailing at the time of printing and are subject to change. Prices are those at time of shipping.
- We will substitute on comparable merchandise when our warehouse is out of stock of an item. Please specify if you do not wish this service.

BACK ORDERS - We do not backorder. If your order was shipped short please reorder. Call customer service for availability. Items discontinued will be shown on your packing slip. We will substitute a similar item, unless your order form is checked otherwise.

CUSTOM PRODUCTS:

We offer a broad range of custom products which can be imprinted with your logo, mascot, band name or favorite saying. Call today to investigate how we can support your special event with special products designed just for you. Custom products require payment with order. Camera ready artwork must be supplied. Order lead time is usually 4-6 weeks after artwork approval. Minimum quantities vary by product. **SPECIAL ORDERS, ENGRAVED or CUSTOM PRODUCTS** cannot be returned.



This symbol alerts you to product that is shipped directly from the manufacturer. These products will be shipped separate and will be charged to your credit card upon release of the order to the manufacturer. Direct shipping may require additional delivery time and express shipment options are not available. Direct ship items are considered separate orders and cannot be combined with other items ordered. Direct ship items are usually made to your order specifications and are not returnable.



Oversize Shipment: Delivery surcharge for furniture and some large items because of the additional cost to ship them. The charge is in parentheses (\$) after the item price.

Look for this Symbol

It alerts you to one of the over 400 new products we have added to our catalog this year.



Look for this Symbol

It alerts you to a special product available only through Music Treasures Co.



Look for this Symbol

It alerts you to extra special savings on products we have in limited supply.



Look for this Symbol

It alerts you to a product where custom imprinting is available. Call for details.



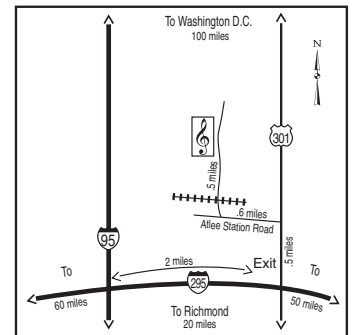
Look for this Symbol

It alerts you to additional products not shown in the catalog, but can be viewed by visiting our Web Store.



STOP IN AND SEE US...

Visit our International Headquarters and Distribution Center when en route to historic Richmond, Fredericksburg, Civil War Battlefield's or Colonial Williamsburg. You can purchase any of the items found in our catalog and get some great bargains on close-out and discontinued merchandise. We are located just North of Richmond, VA. Take Exit #41A off of I-295 onto Rt. 301 North (Chamberlayne Avenue). Take a left onto Atlee Station Road (2nd left opportunity after 295 interchange). Take first right (.6 mi.) onto Cool Spring Road, over railroad tracks and go .5 mi. Our Headquarters & Distribution Center is located on the left. Our normal business hours are Monday through Friday 9AM to 5PM EST. We look forward to meeting you! (Sorry, insurance regulations will not allow children in the warehouse.)



MUSIC TREASURES CO.
AMERICA'S MUSIC & DANCE EDUCATIONAL RESOURCE CENTER
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